Sheltered Housing Accommodation Standard

	Essential	Desirable
Tenants Flats	One bedroom self-contained	Door entry phone with remote access
	Fitted kitchen	
	Wet room (bathroom) with grab rails	Telecare Overlay
	Door entry phone	
	24 hour emergency speech alarm system	
	UPVC lockable windows with retainers	
	Key safe	
	Smoke/heat detectors	
	Electric sockets a minimum height of 3ft (waist height)	
	Phone/TV point	
	Fire door (Tenants' front doors)	
Communal Areas	Power assisted main entrance door	CCTV covering all fire exits
	Door entry system	Audible alarms on all fire
	CCTV covering all entrances	exits
	Fire alarm system linked to Careline	
	Gerda box – Essential information for Fire Service	
	All communal areas maintained to a good standard	
	Adequate lighting	
	Emergency lighting	
	Accessible lift serving all floors	
	Accessible communal lounge	
	Accessible communal kitchen with fitted units	

	Accessible communal wc Accessible communal laundry room Guest room with en-suite Office Adequate refuse facilities Storage area	
External Areas	Drop kerbs Adequate lighting, including sensor lights around the building Landscaped communal gardens with seating area	Patio leading off communal lounge where possible Bicycle racks Scooter Storage x 1 for every 10 residents 1 parking bay for every 6 residents to include a minimum of 2 disabled parking bays